



## Fast and cost-effective replacement of faulty equipment

Siemens provides advice and a variety of cost-effective parts replacement and onsite parts services to suit your specific maintenance strategy.

This reduces downtime and allows you to optimise your onsite spare parts inventory, whether company owned or part of a Siemens Onsite Parts Service.

### The Challenge

Unplanned downtime is costly. Businesses need ready access to cost-effective replacements for faulty industrial automation equipment. Stocking a complete inventory of replacement equipment requires substantial capital expenditure. Maintaining this inventory in a workable condition at the latest revision levels can also be costly. Companies need a range of options, from onsite parts through to responsive parts replacement services in order to optimise their spare parts strategy, minimise downtime in the event of a failure and improve overall cost effectiveness.

### Return on investment through

- reduced downtime in the event of failure
- reduced capital outlay on inventory
- reduced cost of maintaining inventory
- improved plant availability

# Parts Replacement Services

# Siemens Parts Replacement Services

## The Solution

Siemens provides a variety of parts replacement services to suit your specific maintenance strategy, thus allowing you to optimise your onsite inventory of spare parts for service breakdowns. We can advise you on the best mix of services to match your business needs given the criticality of your plant.

### Onsite Parts (contract)

For business-critical equipment where every moment of downtime counts, it is vital to have replacement parts available onsite. An Onsite Parts Service provides Siemens-owned parts that are immediately available on your site for your exclusive use, without the need for capital outlay. Regular audits are conducted during the contract period to confirm that stock is in a workable condition and to arrange for updates when required.

### Advance Exchange (as required)

To support equipment that is important but slightly less time-critical, you may consider a maintenance strategy that uses the Advance Exchange Service when needed. Remanufactured items from Siemens' service stock (if available) will be priority shipped to your site upon request, in advance of receiving your faulty item.

### Standard Exchange (as required)

To support equipment that is not time-critical, you may consider the Standard Exchange Service when needed. Remanufactured items from Siemens' service stock (if available) will be despatched by standard shipment to your site upon receipt of your faulty item.

**Whether you need contracted onsite parts or parts exchange, Siemens can provide parts service that fits the maintenance strategy of your business.**

Contact your local Sales Representative or call National Sales 13 17 73

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We make the  
**INVESTMENTS**  
of our **CUSTOMERS**  
**BETTER**  
through people, technology,  
processes and financial strength



## The Benefits

- optimum mix of parts services to suit your specific maintenance strategy
- reduced downtime due to improved availability of parts
- reduced capital outlay and maintenance costs for your inventory
- discounted contract rate when combined with other service contracts

